



July 15, 2016

VIA ELECTRONIC MAIL and ECFS

Mr. Eliot Greenwald
Disability Rights Office
Consumer and Governmental Affairs Bureau
Federal Communications Commission
445 12th Street, SW
Washington, DC 20554

Mr. David Rolka
RolkaLoubé
4423 North Front Street
Harrisburg, PA 17110-1788

Re: *Telecommunications Relay Services and Speech-to-Speech Services for
Individuals with Hearing and Speech Disabilities*, CG Docket No. 03-123; *Structure and
Practices of the Video Relay Service Program*, CG Docket No. 10-51

Dear Messrs. Greenwald and Rolka:

On behalf of Sorenson Communications, Inc., I write to follow up on my letter dated June 14, 2016. In my letter, I notified you of two errors that Sorenson has discovered in its speed-of-answer data for hearing-to-deaf calls, and I informed you that Sorenson believed that it would not be able to fix the second error until the third or fourth quarter of 2016. Sorenson has subsequently developed a workaround that will allow it to fix the error beginning with its next billing submission, which will be submitted on or before July 15, 2016. Therefore, Sorenson no longer seeks a prospective waiver of the Commission's data-reporting rules. It is not, however, possible to correct the error for past submissions. Please let me know if you have any questions.

Sincerely,

Mark D. Davis

Counsel for Sorenson Communications, Inc.